

1. Contact details

Address: HOTEL KAISERHOF WIEN

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www.hotel-kaiserhof.at

General Gilbert Kratschmann

Manager:

Seminar & Michaela Praschl

Banquet: ext. 87

Sales & Doris Mayr Marketing: ext. 89

2. Location

The HOTEL KAISERHOF WIEN is located in a quiet area close to the historical heart of Vienna. Close by you will find the underground station Karlsplatz (lines: U1, U2, U4) the Kärntner Strasse and the Ringstrasse which offers many tourist attractions and museums.

The University of Technology (TU Wien), Austrian Economic Chambers (WKO) and many other international companies are located within walking distance.

3. the Flotel

- 4* category
- 74 comfortable rooms, including from 4 suites and 4 junior suites as well as 5 allergyfriendly rooms
- 24 hours reception
- Free internet corner and wireless LAN in the Lobby and Bar
- Underground car park € 26,00/day
- "Wellness": sauna / sanarium with light therapy as well as steam bath and a small fitness area with cardio equipment
- KAISERHOF bar until midnight
- International newspapers (English, French, Russian, Italian)
- 3 modern meeting rooms with daylight and darkening option
- business facilities and personal support



4. the Rooms

- Wi-Fi (high-speed) free of charge
- Telephone, SAT-TV, radio and docking station
- Air conditioning, safe, mini bar, cosmetic mirror and hairdryer, coffee/tea making facilities
- Extra-long beds for tall guests (6'2" and over)
- KAISERIIOF beds (with adjustable slat rusting and special mattresses)
- 4 exclusive suites (separate living and sleeping rooms) with a stylish bathroom
- 5 allergy-friendly rooms (wooden floor, mite protectors, air conditioning with special filters, hoover with HEPA 13 filter, lactose- and gluten-free products at the breakfast buffet)

Find out more about our rooms at KAISERHOF WIEN: wien.hotel-kaiserhof.at/en/rooms

5. Quality

Quality is our highest discipline:

2022

- **Summer** Reclassification in the seminar-, conference- and convention area, reached four flipcharts by "Tagen in Österreich"
- Annual Quality Austria ISO 9001:2015 certification
- November Certification by GREEN GLOBE

2021

• TripAdvisor Traveller's Choice Award –1st place in Austria & 9th place in Europe

2020

- Annual Quality Austria ISO 9001:2015 certification
- November "Golden Flipchart Award" as best conference hotel in Vienna

2019

- November "Golden Flipchart Award" as best conference hotel in Vienna
- August Certification by GREEN GLOBE, reached gold status
- July Reclassification in the seminar-, conference- and convention area, reached four flipcharts by "Tagen in Österreich"
- Annual Quality Austria ISO 9001:2015 certification

2018

- November "Golden Flipchart Award" as best conference hotel in Vienna
- Annual Quality Austria ISO 9001:2015 certification

2017

- November "Golden Flipchart Award" as best conference hotel in Vienna
- Annual Quality Austria ISO 9001:2015 certification

2016

- November 2nd place at the "Golden Flipchart Award" for the best conference
- Summer Quality and Service Award by BEST WESTERN
- **Autumn** Reclassification in the seminar-, conference- and convention area, reached four flipcharts by "Tagen in Österreich"
- Annual Quality Austria ISO 9001:2015 certification

2015

- November 2nd place at the "Golden Flipchart Award" for the best conference hotels in Vienna by "Tagen in Österreich"
- September Quality and Service Award by BEST WESTERN



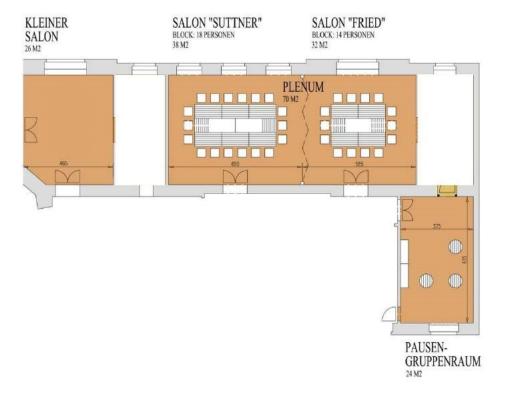
6. Meeting rooms

Our conference rooms with plenty of daylight are separated from the regular operations of the hotel, yet simply across the street in a turn-of-the-century building.

Our seminar rooms with high decorated ceilings (3.33 m) in the mezzanine (original doors and stucco ceilings), offer a perfect setting for your meetings or private viewings.

Due to the quiet atmosphere and the central location, our meeting rooms are also perfect for lectures, workshops and retreats of all kinds.

We would be pleased to advise you individually and ensure the realization of your event.



Our personal support provides the desired perfection for your event.

Get here an overview of our conference rooms at KAISERHOF WIEN: wien.hotel-kaiserhof.at/en/meetings

Following basic equipment is included in the room rental:

- Interactive presentation screen with touch function 86"
- Projector
- DVD player
- Wi-Fi and broadband internet access
- Moderation kit
- Audio equipment
- Silver screen
- Flip charts, pin boards
- Signposting with company logo
- Pen, writing pad and a welcome gift for each participant
- Copy and print facilities



7. Conference rooms



Salon "Fried" $32m^2$

Small Salon 26m2



Plenum: Salon "Suttner & Fried" 70m²

Salon "Suttner" 38m²

S. Room sizes

	Size	Width	Length	Height
	m²	m	m	m
Salon "Suttner"	38	5,45	7,00	3,3
Salon "Fried"	32	5,45	5,87	3,3
Plenum: Suttner & Fried	70	5,45	12,80	3,3
Small Salon	26	5,65	5,50	3,3



9. Capacity

	U-shape	Block	Classroom	Theatre
	persons	persons	persons	persons
Salon "Suttner"	12	12	12	25
Salon "Fried"	10	10	10	18
Plenum: "Suttner & Fried"	25	28	30	80
Small Salon	6-8	6-8	6-8	10



10. Room rental including technical equipment

	Rental fee full day	Rental fee half day	Rental fee evening
	8:00am - 6:00pm	8:00am - 12:00am 1:00pm - 6:00pm	6:00pm – 9:00pm
Salon "Suttner"	€ 320,00	€ 200,00	€ 200,00
Salon "Fried"	€ 300,00	€ 180,00	€ 180,00
Plenum: "Suttner & Fried"	€ 580,00	€ 380,00	€ 380,00
Small Salon	€ 250,00	€ 160,00	€ 160,00



11. Meeting packages & breaks

To ensure that your event will also be a culinary success, we offer well-balanced coffee breaks with seasonal food, tailored to fit your event.

Our conference packages are made individually slight with vital components.

Welcome coffee € 3,60/person

Coffee, Ronnefeldt tea, with citrus flavoured Viennese spring water

Morning break € 9,40/person

Coffee, Ronnefeldt tea, with citrus flavoured Viennese spring water, a selection of fresh seasonal fruits, dried fruits and savoury treats

Lunch-Buffet (from 10 persons up)

€ 31,00/person

Enjoy daily changing dishes in our "Salon Imperial" right in the hotel.

- o soup or starter
- 2 different hot main dishes (one vegetarian)
- o fresh bread with butter and spreads
- o dessert and fruit salad

or

"Quick-Lunch" (max. of 15 persons)

€ 27,00/person

A healthy selection of small dishes served on our cocktail tables in the Foyer.

- seasonal soup
- o fresh salad
- o one pasta dish
- little "sweetness" and fruit salad

Afternoon break € 9,40/person

Coffee, Ronnefeldt tea, with citrus flavoured Viennese spring water, a selection of seasonal fruits, dried fruits and savoury treats

Day delegate rate - "Lunch-Buffet" (room rental fee not included) $\in 53,40/\text{person/day}$ Day delegate rate - "Quick-Lunch" (room rental fee not included) $\in 49,40/\text{person/day}$

Half day package on request.

You plan a short meeting or a reception?

For this we offer our small filled savoury rolls in different variations

Small filled savoury rolls $\in 3,30$ / piece Small sandwiches $\in 2,90$ / piece

Rates are subject to change



12. Location



Public Transportation:

- Metro Station Karlsplatz Linie U1, U2, U4 (4 min. to walk)
- Local train Badner-Bahn (1 min. to walk)
- Tram station Line 1, Line 62 (1 min. to walk)
- Railway Main Station Wien (10 min. by Taxi)
- Railway Station West (15-20 min by Taxi)
- Airport (20-30 min by Taxi)

Arrival by car:

From the West motorway A1 (Linz, Salzburg, Munich):

Follow signs to the Center (Zentrum); continue straight on: Hietzinger Kai, Schönbrunner Schlossstrasse (drive past the Schönbrunn palace), Rechte Wienzeile; from here follow directions on map to hotel

From the South motorway A2 (Graz, Klagenfurt):

Follow signs to the Center (Zentrum); Wiedner Hauptstrasse; from here follow directions on map to hotel

From the East motorway A4 (Airport Wien-Schwechat, Bratislava, Budapest):

Follow signs to the Center (Zentrum); stay on the Schuettelstrasse (along the Donaukanal); turn left at sign to the Center (Zentrum); cross the Aspernbruecke bridge (drive past the Urania) to the Ringstrasse; continue along the Ring: Stubenring, Parkring; from here follow directions on map to hotel

From the Donauufer motorway A22 (Prag):

Take the Reichsbruecke exit; cross the bridge and follow signs to the Center (Zentrum); Lassallestrasse; Praterstern, get in the lane indicated Zentrum; follow Praterstrasse - cross the Aspernbruecke bridge (drive past the Urania) to the Ringstrasse; continue along the Ring: Stubenring, Parkring; from here follow directions on map to hotel



13. Terms and conditions

The present General Terms and Conditions of Business are an integral part of the contract for seminars and events placed with the HOTEL KAISERHOF WIEN by the Organiser. Terms and conditions other than the present shall be invalid. The Organiser shall submit to these Terms and Conditions and to all relevant provisions pertaining to trade and industry law, and through his signature assume the liability for observance thereof.

Guaranteed number of participants

Whatever the event the Hotel shall require notification of the number of persons participating, at the latest 10 working days prior to the start of the event. The guaranteed number shall be made known to the Reservations Department and/or Banquel Department shall in turn require confirmation. Said figure shall be regarded as the guaranteed minimum number of participants, and be invoiced to the Organiser in any event. Should more persons (than the number reserved) take part, the actual number of persons present shall be invoiced.

Cancellation of events

Free cancellation up to 1 month before the start of the event.

- 25% cancellation fee if cancelled up to 5 weeks before the start of the event.
- 50% cancellation fee if cancelled up to 2 weeks before the start of the event.
- 75% cancellation fee if cancelled up to 10 days before the start of the event.
- 100% cancellation fee if cancelled within 10 days prior to the event.

A reduction of up to 10% in the number of participating persons shall be free of charge if the reduction is 10 working days prior to the event. The cancellation costs always refer to the quota originally requested.

Rates

All rates quoted are understood inclusive of all taxes and charges, and shall apply until further notice.

Invoicing of beverages

Unless otherwise agreed, all beverages shall be invoiced in accordance with actual consumption.

Food & beverages provided by the Organiser

The Organiser shall require the explicit consent of the Hotel before providing his own food and/or beverages. A lump sum may be charged by the Hotel in this respect.

Work by technicians

Should technical work by outside firms be required for the event, the Hotel shall pass on to the Organiser any costs incurred in this respect.

Music

The Organiser undertakes to notify the Hotel in good time of details of any music to be performed at the event. The Organiser shall attend in good time to all registration requirements with regard to AKM (Austrian performing rights society) and entertainment tax. The Organiser undertakes to send to the Hotel the forms confirming the above at the latest one week prior to the event.

Decorations

The Organiser undertakes to notify the Hotel of his intention to install any decorative material or other items of decorations, and to obtain the Hotel's authorisation in this respect; any such material shall be installed or affixed by qualified staff, and all fire regulations shall be observed. The premises on which the event is to be held shall not be damaged in any way. Any costs incurred as a result of installing or dismantling decorative material shall be borne by the Organiser.

Rental of the premises

The agreed rental fees for the premises shall apply exclusively to the provision of the booked premises and the agreed furniture.

Liability

The Organiser shall be liable for any damage caused by his guests, personnel or persons commissioned by him. The Hotel may if necessary ask the Organiser to take out the appropriate insurance cover.

Notice of termination by the Hotel

The Hotel shall be entitled to terminate the contractual relationship at any time and without stating the reasons if the event jeopardises the smooth running of business operations

- the reputation and/or safety of the Hotel are at risk
- the agreed payments on account are not received in due time by the Hotel
- in the event of force majeure.

Under no circumstances shall the Organiser be entitled to assert claims for damages in any of these events.

Invoicing and payment

All rates are understood inclusive of taxes and charges. The invoice shall be issued on the day of the event and be payable within 14 days without discount.

Jurisdiction is Vienna